

# TELEPHONE TELLER

To access your account information, enter your ACCOUNT NUMBER, then press “#”  
Next, enter your Personal Identification Number (PIN)

**BOX ELDER COUNTY**  
**CREDIT UNION**  
the One Place to go

**435-723-3200 or 435-279-8765**

## MAIN MENU

**1**

### Account Balances & Transaction History

1. Current Account Balance
2. History of Deposits
3. History of Withdrawals
4. Year-to-Date Dividends & Interest
5. Current History of Cleared Drafts
6. List of All Active Loans
7. Complete History of All Account Transactions

**2**

### Perform Fund Transfers

- SELECT “1” to perform a fund transfer  
SELECT “2” to make a check withdrawal  
(Mail yourself a check.)
1. Transfer from Savings to Draft Account (Checking)
  2. Transfer from Draft Account to Savings
  3. Advance Line of Credit Loan to Draft Account
  4. Transfer between any two suffixes  
*See account suffix listing below.*
  5. Transfer to another Account Number

**3**

### Calculate a Loan Payment

(Enter dollar amount;  
number of months; interest rate.)

**4**

### Access Special Services

1. Change PIN
2. Access a different account number.
3. List all active loans.

Enter “9” on any menu to receive help and information.

Enter “#” to repeat a menu option.

Enter “\*” to return to a previous menu.

#### 1. CURRENT ACCOUNT BALANCES

1. Savings balance
2. Checking balance
3. Line of Credit loan balance
4. Balance - any other accounts
5. List all active loans

#### 2. HISTORY OF DEPOSITS

1. Direct deposit - Savings
2. All Deposits - Savings
3. Direct Deposit - Checking
4. All Deposits - Checking
5. All Deposits - any account

#### 3. HISTORY OF WITHDRAWALS

1. List of cleared checks
2. ATM withdrawals - Savings
3. ATM withdrawals - Checking
4. ACH Withdrawals - Savings
5. ACH Withdrawals - Checking
6. All Withdrawals - Any Account

#### 4. DIVIDENDS & INTEREST PAID OR RECEIVED Y-T-D

1. YTD dividends - Savings
2. YTD dividends - Checking
3. YTD interest paid - Line of Credit
4. YTD interest paid - any account

#### 5. PLAY A LIST OF CLEARED CHECKS

1. List of cleared checks
2. Single cleared check

## ACCOUNT SUFFIXES

### DEPOSIT ACCOUNTS

REGULAR SHARES	01
CHECKING ACCOUNT	20
MONEY MARKET	03
CHRISTMAS CLUB	05
SPECIAL SHARES	15

### LOAN ACCOUNTS

AUTO LOANS	30-35
OVERDRAFT LINE OF CREDIT	45
CREDIT CARD	47
MORTGAGE LOANS	50

Contact the credit union for additional suffixes specific to your account.

First-time users must contact the credit union to request access at 435-723-3437 or 435-257-1684.